



body. mind. sole.  
www.capeclogs.com



PO Box 3081, Bourne, MA 02532

Phone: 1-800-380-5977  
Email: [info@capeclogs.com](mailto:info@capeclogs.com)  
Web: [www.capeclogs.com](http://www.capeclogs.com)



## Congrats on your authentic Swedish hand-made clogs!

Cape Clogs are all-natural genuine footwear created using the finest craftsmanship as in the 70s which is kind to people and nature. We use leather sourced from the best tanneries in Italy, and all of our foot beds are hand carved and authentic.

Cape Clogs are constructed of natural materials and are hand made in Sweden so every pair is unique to itself. Cape Clogs' grain leather will darken over time and may arrive with a variance in color and thickness. Our Alder wood bases vary in color or may have knots which will not affect the shoe's performance. The color on the painted wooden sole and the rubber sole will fade with use.

### CARE INSTRUCTION:

#### The natural grain leather:

Cape Clogs' beautiful natural grain leather will soften and stretch with wear. The more the clogs are worn, the better the leather will appear. Olive oil is recommended on untreated natural colored leather and will be more resistant to dirt and water. The leather will stretch if clogs are worn in wet weather.

#### The wood:

The Alder wood foot base is a strong and resilient all-natural material from Northern Europe. It can take daily wear and tear. To maintain its beautiful appearance, Cape Clogs recommends using olive oil to strengthen and protect the foot bed and a delicate sandpaper to remove scuffs. Over time and with use, the Alder wood may chip. Wood glue can help in the repair of chips.

#### The rubber sole:

Our rubber soles are glued with care to Cape Clogs' Alder wood soles. The rubber will loosen over time since wood is a natural material. If it loosens, use glue or obtain a bio-gradable sole at local shoe repair store.

Cape Clogs hopes these helpful points will answer some of those important questions of taking care of your clogs.

## Body – Mind – Sole Enjoy your authentic Swedish clogs!

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### RETURN POLICY:

All clogs sold during SALE are final- no returns are accepted, except for sizing issues.

We gladly accept returns on unworn clogs (clogs worn outside will not be accepted) for a period of 30 days from purchase. The original box must accompany the returned pair.

We guarantee our product from manufacturer defects for a period of one year. If within that year you experience a defect, please visit our website [www.capeclogs.com](http://www.capeclogs.com) to obtain a return/exchange form if needed. Upon receipt and inspection of the clogs, we will determine the defect and exchange the defective pair for a new one. If your clogs are not deemed defective, they will be returned to you.

**Very Important:** Include a copy of your store or website receipt and a note explaining what you would like to be done with your exchange or return. Failure to do so may delay your exchange or return.

\*Please enclose and accompany the clogs with return/exchange form for your clogs, found on the reverse side of this sheet.

All credits on returns will be issued within 15 days of the day the clogs were received. Please call us if you have any questions about a credit, we issue a refund check with regards to returns. We will charge a 25% of the total purchase price for any invalid chargeback filed with a credit card company.

PLEASE SEE REVERSE SIDE FOR OUR RETURN/EXCHANGE FORM.



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### Returns and Exchange Form

Customer satisfaction is our primary objective. We gladly accept exchanges and returns with in 30 days of receiving the product. We cannot honor exchanges or returns that are scuffed, scratched soiled or worn in anyways. As a courtesy to our customers, we do not charge a restocking fee. We do request that the product being returned is packed with care and if possible packed in the original box and sent in an adequately sized cardbox shipping box. Once we receive your return if you need another pair to be sent we will send your request complimentary. Customer is responsible for shipping charges for returns and exchanges back to the warehouse as indicated. A return must be accompanied by either the packing slip or the completed return/exchange form below.

Order Number: \_\_\_\_\_

Phone: \_\_\_\_\_

Return for Refund: \_\_\_\_\_

Email: \_\_\_\_\_

Exchange for another item/size: \_\_\_\_\_

Order Date: \_\_\_\_\_

SHIP TO ( Name and Address ):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

ORDERED BY ( If Different ):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### Reason Codes:

- 01 - Too small
- 02 - Too large
- 03 - Ordered wrong size/ color
- 04 - Not as described / pictured

- 05 - Unsatisfied
- 06 - Defective
- 07 - Did not Like
- 08 - Wrong Item Shipped

List Items wanted in EXCHANGE below:

Reason Code: \_\_\_\_\_

Pattern: \_\_\_\_\_

Size: \_\_\_\_\_

List Items wanted in RETURN below:

Reason Code: \_\_\_\_\_

Pattern: \_\_\_\_\_

Size: \_\_\_\_\_

Return Ship To:  
Cape Clogs  
ATTN: Clogs Returns  
773 Victory Highway  
West Greenwich,RI 02817